

John Kiernan Announces Appointment of Manager of Development & Inspections Division -

I am pleased to announce that Alana Crocker is the successful candidate as the Manager of the Development & Inspections Division. Her appointment was effective July 20, 2020.

Alana holds a Master of Applied Science, University of Toronto (Institute of Biomaterials and Biomedical Engineering) and a Bachelor of Science, McGill University (Department of Computer and Electrical Engineering). Alana has extensive experience in leadership, budgeting, and with team development and providing direction in a changing environment in both public and private sector roles and her background includes over 15 years of experience as a senior operations leader, engineer, and as a project manager.

Alana joined the Planning, Property & Development Department in 2015 and created the process improvement team, established best business practices and created a training system program for the department. She has put efficiency programs in place, as well as documentation, product and process mapping for quality control, and brought a new level of standardization to the division. In addition, Alana created the Enforcement Unit to support regulatory compliance.

As the Interim Manager of the Development & Inspections Division for the last nine months, Alana lead the division through an incredible amount of change, managing through a challenging recovery period while implementing programs to rebuild public trust; launching a risk-based inspections strategy; and was responsible for recruitment of new staff and bringing the division to a full staff complement. Working with her team, Alana developed regular monitoring of key performance indicators; and addressed workplace expectations, related administrative standards, and performance management. Through consultation with industry, Alana developed a 2020 strategic plan and process improvement initiatives; and led on engagement with the Province regarding upcoming legislative changes that will impact the permit process.

Prior to working for the City of Winnipeg, Alana held operational leadership roles in private industry including as a Senior Operations Manager with Hologic in Toronto, and Project Manager/Lead Electrical Engineer for Logic Product Development (a Minneapolis-based company).

Please join me in welcoming and confirming Alana Crocker in her new role.



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Director

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